

The Residents Away 2009

The 4th Adactus Housing Group Residents Away Day was held on the 15th October 2009 at Leigh Sports Village.

Over 100 Adactus Residents from all over the North West attended the day, along with Board members and Adactus staff, including the Chief Executive Paul Lees and other staff, who were there to meet residents and help ensure the days success.

A team of residents and staff organised the event, which had the theme 'Shaping the Future'. Mike Delaney (newly elected AHA Board member) and Catherine Rennison (Chorley Community Housing Resident) opened the proceedings.

Residents attended a number of different workshops looking at how Adactus could provide better services in the future to meet residents needs, including customer services, repairs, sheltered housing and neighbourhood services and the role residents play in deciding how we spend money within the communities we work. The tenants took part in this particular session as a team building icebreaker had to build the highest tower using only spaghetti and marshmallows; it was a sticky affair with some very imaginative towers!

During lunch residents could visit the exhibitions room which, as well as several Adactus exhibitors also included many external exhibitors such as the Tenant Services Authority, 'Leigh Crime Prevention', and 'The Manchester Mediation Service'.

In the afternoon residents were able to put questions to a panel made up of Group Directors and the Chair of the Adactus Group Board.

This was followed by our Residents Awards Ceremony including our 'Blooming Marvellous' Garden competition and our 'Capture Your Community' Photography competition. Congratulations again to all our winners.

The feedback from the day and the workshops has been very positive, with residents saying:

"It was good to meet people in the organisation I have not met before and put a name to a phone number." (Alan Hardman CCH)

"An excellent experience, met a lot of people during the day, and found the workshop particularly beneficial, and excellent buffet." (Winnie Wilcock Leaseholder BHA)

"Wonderful Away Day. I really enjoyed it. It went well and seems to me a value of time. Thanks for inviting me, a beautiful day." (Khurshid Shah AHA)

We are currently completing an impact assessment to ensure the next Residents Away day meets the required standard for all our residents. If you would be interested in being a member of our Residents Away Day planning panel please contact Sam Ryan on 01942 263 648, or e-mail sam at sam.ryan@adactus housing.co.uk.